

## Things to Note Before the Installation Work of 3M Water Filter Systems

### Need to Check:

- Water in-let should be set appropriately, including the cold water supply side (angle valve) as shown in fig.1
- If the cold water angle valve too old or has water leakage
- If there is enough spaces between the bottom of sink and the angle valve for installation work  
(For example: out-let water hose is too close to the angle valve or the space is too narrow for the plumber to get in)
- If the water in-let pressure is over or lower than the range that the water filter operating pressure (25-120psi/1.8-8.2bar)

Fig.1



### Please Note:

1. Standard Installation is only applied to the counter top that made of Stainless Steel or Corian-liked materials, others materials will be charged at HK\$250 for hole drilling service. Customers can have option for self-drilling.
2. AAHL will not be responsible for any lost or damage on counter top or sink caused by the hole drilling service.
3. Additional charges will be applied for the following districts:
  - a. Stanley, Chung Hom Kok, Sai Kung, Yuen Long, Tai Po, Sheung Shui, Fanling, Ma Wan, Tsing Yi, Tung Chung – additional HK\$150
  - b. Lantau Island, Cheung Chau, Peng Chau – additional HK\$250
4. Installation Work can be proceed or not will be fully depended on the On-site check from AAHL Plumber observation. Alliance Ascent Holdings Limited reserves the right of final decision in case of any dispute arising from the work.

## Booking Procedures of Standard Under-the-sink Installation Services for 3M Water Filter Systems

### 3 Easy Steps to book your installation services:

Step 1: Please use the following fig. 1 – fig.3 as reference to take photos on the planned position/environment for installing the water filter



Fig.1- Photo that can show the sink/counter top material clearly.

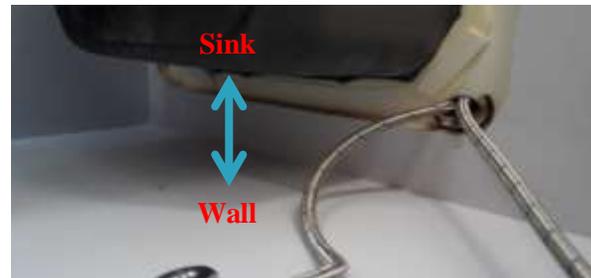


Fig.2 - Photo that can show the gap between the sink and the side of wall. It should have at least 4"/ 10cm for installation work.



Fig.3 - Photo that can show the conditions of the cold water angle valve and the distance between the angle valve and the fixed settings of its surroundings (like water pipe, gas pipe etc.), to see if they will affect the installation work.

Step 2: Send all the above mentioned photos and the photo of Receipt of buying 3M Water Filters from AAHL authorized retailers, along with your contact details and service address to (852) 9275 8082 via WhatsApp

Step 3: AAHL Staff will contact you shortly for the Installation Service arrangement. Installation schedule is set on every Tuesday and Thursday, except public holidays

*\*If you have any query on the above mentioned, please call 3468 6923 / 23729087*

**Charges on Installation of 3M Water Filter Systems (Effective from 1<sup>st</sup> March, 2015)**

Item	Cost (HK\$)	Content	Remark
<b>Site Check Service Fee</b>	\$150*	<p><b><u>MUST pay upon AAHL plumber arrive the site.</u></b> The fee will be deducted in the installation fee afterward.                      If the water filter cannot be installed successfully (please refer to remark), the site check service fee will not be refunded.</p> <p># Installation Work can be proceed or not will be fully depended on the On-site check from AAHL Plumber observation. Alliance Ascent Holdings Limited reserves the right of final decision in case of any dispute arising from the work.</p>	Water filter cannot be installed if: <ol style="list-style-type: none"> <li>1. Space under counter top is too narrow that the plumber cannot get in.</li> <li>2. Cold water angle valve is too old or has chance of leaking.</li> <li>3. Gap between worktop &amp; the cabinet wall cannot be too far that usual tools cannot be used in the circumstances.</li> </ol>
<b>Installation with delivery Service</b>	+\$80	If transaction less than HK\$2000, need to add on HK\$80 delivery fee	-
<b><u>Installation Fee</u></b> Standard Installation (Under-the-Sink) [Limited to Drinking Faucet]	\$550**	<ol style="list-style-type: none"> <li>1. Drilling hole on counter top x1 ( Ø ¼” /12.5mm). Limited to Stainless Steel or Corian-liked materials only. Other materials like Granite, Marble and Stone will have HK\$250 additional charge</li> <li>2. Installation of drinking faucet</li> <li>3. Installation of filter head in the cabinet</li> <li>4. Connect ¼” water in-let to the original cold water angle valve of the sink (only limited to flexible hose, if need copper pipe, additional charge for HK\$50 will be applied)</li> <li>5. Connect water in-let point, filter head in &amp; out point and the drink faucet water in let point with Quick-fit hose (80cm x 2)</li> <li>6. Customer check immediately after installation. If no water leaking found, customer will need to sign for job done.</li> </ol>	AAHL will not be responsible for any lost or damage on counter top or sink caused by the hole drilling service.  HK\$150** will be charged if need AAHL plumber site check service after the first installation. Parts will be charged separately.
Standard Installation (Above-the-Sink)	\$500**	<ol style="list-style-type: none"> <li>1. Stick the hook on to the wall (cost does not include hole drilling on the wall)</li> <li>2. Hang water filter head &amp; filter cartridge on to the hook</li> <li>3. Connect the diverter to the original faucet outlet point (please refer to remark)</li> <li>4. Connect water filter head inlet, outlet and the diverter with the Quick-fit hose (80cm x2)</li> <li>5. Customer check immediately after installation. If no water leaking found, customer will need to sign for job done.</li> </ol>	Faucet outlet spout must be size M22  HK\$150** will be charged if need AAHL plumber site check service after the first installation. Parts will be charged separately.

**Additional Charges on Parts:**

<b>Item</b>	<b>Cost (HK\$)</b>
Quick-fit Hose	\$20 per feet
M20 Connecting Part	TBC
Connecting Copper Pipe for Water In-let	\$50 per piece
Angle Valve	TBC
Pressuring Reducing Valve	TBC
Installation of Pressuring Reducing Valve	TBC

\*Recommend Customer to take photos and send to [info@allianceascent.com](mailto:info@allianceascent.com) or (852)9275 8082 via WhatsApp for our plumber review first. It's free of charge. Details of photos requirements, please refer to P.2

\*\*Additional charges will be applied for the following districts:

- Stanley, Chung Hom Kok, Sai Kung, Yuen Long, Tai Po, Sheung Shui, Fanling, Ma Wan, Tsing Yi, Tung Chung – additional HK\$150
- Lantau Island, Cheung Chau, Peng Chau – additional HK\$250